



Annual Report and Plan for **Community Benefit**

Fiscal Year 2017 (January 1, 2017 – December 31, 2017)





Contents

Mission, Vision, Values	2
About the Hospital	2
Service Area	3
Community Health Needs Assessment	4
Community Benefit Service Summary	5
Community Health Education	5
Community Based Clinical Services	8
Health Care Support Services	9
Education for Health Professionals	10
Subsidized Health Services	11
Community Building Activities	12
Financial Summary	14
Community Benefit Plan for FY2018	15
Community Partnerships	17
Contact Information	18

For submittal by May 31st, 2018 to:
Office of Statewide Health Planning & Development · Healthcare Information Division
Accounting and Reporting Systems Section · Sacramento, California



Mission

Beverly Hospital is a leading independent, nonprofit community hospital improving the quality of life of its constituents through health education, disease prevention, and state of the art illness and injury treatment.

Vision

Our vision is to commit to providing quality health care through a cost-effective organization that educates and motivates all members of our health care team to become personally involved and individually responsible for the continuous improvement of our services.

Values

- Teamwork
- Integrity
- Innovation
- Respect
- Excellence
- Service

About Beverly Hospital

Located in Montebello, Beverly Hospital is an award-winning, nationally recognized nonprofit hospital that serves Montebello, East Los Angeles, Pico Rivera and the surrounding communities. The hospital has 224 licensed beds and provides the full range of inpatient and outpatient care. From emergency services and hospitalization to outpatient procedures, Beverly Hospital offers the latest technology for diagnostic and treatment options. A medical staff of over 350 physicians, representing a wide spectrum of specialties, is supported by experienced and dedicated employees and volunteers. As part of our team, they each strive to deliver high-tech, high-touch services, preventive education and quality patient care.

Beverly Hospital is accredited by Det Norske Veritas (DNV) and is an ISO:2008 certified organization. We provide services driven by the health needs of the community. Having a strong presence in our community has been critical to our success for over 68 years. Over time we have not only updated the way we deliver basic health care, but by reaching beyond the walls of our hospital and working with other like-minded organizations, we seek to continuously meet the changing needs of our community.

Services Offered

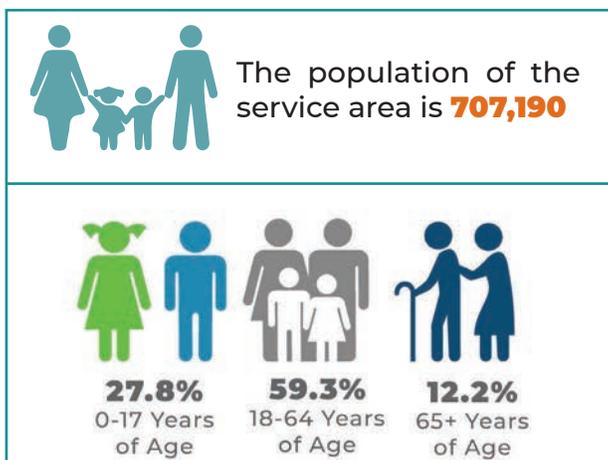
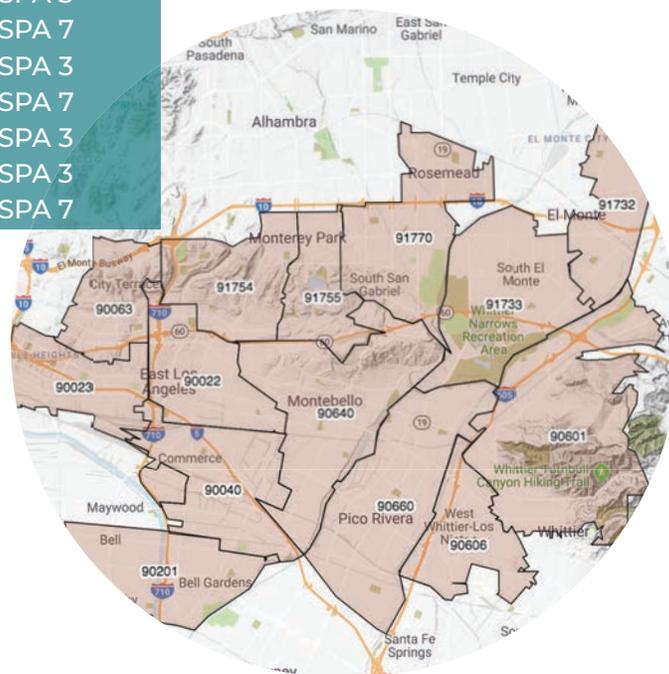
- Amputation Prevention Center, Wound Care and Hyperbaric Medicine
- Cardiac Care
- Diabetes Center
- Emergency Care Center
- Family Care Center
- Hensel Maternity Center
- Intensive Care
- Medical and Surgical Services
- Pediatrics
- Radiology Diagnostic Services
- Senior Services
- Urgent Care and Industrial Medicine
- Women's Care Center Women's Pavilion and Breast Center



Service Area

Beverly Hospital is located at 309 West Beverly Boulevard, Montebello, California 90640. Its service area includes 14 ZIP codes which include 11 cities or neighborhoods. This service area covers portions of Service Planning Areas (SPAs) 3 (San Gabriel), 4 (East LA) and 7 (South and East LA) in Los Angeles County.

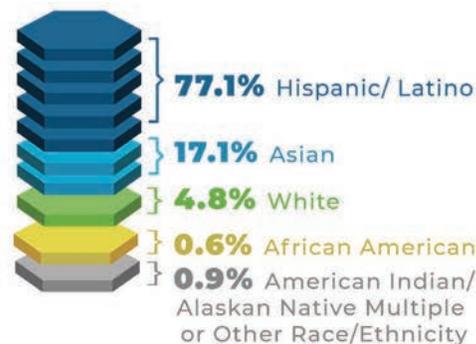
CITY	ZIP CODE	SPA
Bell / Bell Gardens	90201	SPA 7
Commerce	90040	SPA 7
East Los Angeles	90022, 90023, 90063	SPA 7 & 4
El Monte	91732	SPA 3
Montebello	90640	SPA 7
Monterey Park	91754, 91755	SPA 3
Pico Rivera	90660	SPA 7
Rosemead	91770	SPA 3
South El Monte	91733	SPA 3
Whittier	90601, 90606	SPA 7



Education Ages 25+



Language Spoken at Home



¹United States Census Bureau. Retrieved from <https://factfinder.census.gov/faces/nav/jsf/pages/index.xhtml>



Community Health Needs Assessment

Beverly Hospital completed a Community Health Needs Assessment (CHNA) in 2016 as required by state and federal law. California Senate Bill 697 and the Patient Protection and Affordable Care Act and IRS section 501(r)(3) direct tax exempt hospitals to conduct a Community Health Needs Assessment and develop an Implementation Strategy every three years. The Community Health Needs Assessment is a primary tool used by the hospital to determine its community benefit plan, which outlines how it will give back to the community in the form of health care and other community services to address unmet community health needs.

Data Collection

The assessment incorporated components of secondary data analysis and primary data collection that focused on the health and social needs of the community. Secondary data were collected from a variety of local, county, and state sources to present community demographics, social and economic factors, health care access, birth characteristics, leading causes of death, chronic disease, health behaviors, mental health and substance abuse and preventive practices. These data were presented in the context of Los Angeles County and California, framing the scope of an issue as it relates to the broader community. The report also included benchmark comparison data that measures Beverly Hospital data findings with Healthy People 2020 objectives.

Targeted interviews and focus groups were used to gather information and opinions from persons who represent the broad interests of the community served by the hospital. Seventeen interviews were completed in June and July, 2016. Four focus groups were conducted in July 2016 and engaged 43 persons. One of the focus groups was conducted in Spanish with a bilingual facilitator.

Priority Health Needs

The analysis of secondary data yielded a preliminary list of significant health needs, which were prioritized with input from the community. The following criteria were used to prioritize the health needs: the perceived severity of a health issue or health factor/driver as it affects the health and lives of those in the community; the level of importance the hospital should place on addressing the issue. Calculations totaling severity and importance scores from the community stakeholder interviews resulted in the following prioritization of the significant health needs:

1. Mental health
2. Access to care
3. Chronic diseases
4. Preventive practices

The Community Health Needs Assessment can be accessed at:
www.beverly.org/about-us/in-the-community/



Community Benefit Services Summary

Community benefit services promote health and healing and are focused on addressing the identified unmet health needs of the community. For a program or service to qualify as a community benefit it must: improve access to health care; enhance the health of the community; advance medical or health care knowledge; or reduce the burden of government or other non-profit community efforts.

In FY2017 (January 1, 2017 – December 31, 2017), Beverly Hospital provided community benefit activities within its service area. A summary of these activities follows:

Community Health Improvement Services:
Activities carried out to improve community health made available to the public which address a community need.



Cindy Sanchez, Beverly Community Outreach Nurse, Administers Flu Shots

Community Health Education

50+ Connection Program for Seniors: Through the 50+ Connection Program, Beverly Hospital offers a variety of lectures and social activities to increase healthy habits and reduce isolation among seniors. These services are offered in partnership with various organizations and cover a wide range of topics. In 2017 topics included: Medicare Benefit Lectures; AARP's Driver Safety Program; Smoking Cessation and Fall Prevention. Social activities included monthly "Groovy movies" and quarterly games of Bingo or Loteria (Mexican Bingo). 861 seniors participated in the 41 events.

Breastfeeding: As part of the Baby-Friendly Hospital Initiative (BFHI), Beverly is designated as a Baby-Friendly hospital. BFHI is a global program sponsored by the World Health Organization to encourage hospitals to promote breastfeeding as a best practice for newborn nutrition. The hospital has an ongoing training program that includes lactation consultants, nurse training, patient education, and support groups. In addition to providing education and support to every new mom delivering at Beverly's Hensel Maternity center, Beverly hosted 23 breastfeeding education classes for 97 women; and various breastfeeding support groups that reached 126 breastfeeding moms.

Center for Wound Care & Hyperbaric Medicine: The Wound Care Center provides education for wound prevention and treatment. In 2017, 6,363 patients and family members were served by the center. Due to the high prevalence of diabetes in our community, physicians and staff also provided lectures for preventative care.



Community CPR (Cardiopulmonary Resuscitation) and First Aid: CPR and First Aid classes were offered in partnership with Whittier Unified School District, Montebello School District, the Boy Scouts of Montebello, and Ramona High School in Alhambra. In June, Beverly Hospital offered “Sidewalk CPR Training” in support of National CPR Day. As a result, 301 persons received CPR and/or first aid training.

Community Health Fairs: The hospital participated in 12 community health fairs and provided health education, screenings and information about services. Partnerships for the health fairs include: El Rancho Unified School District, Pico Rivera Senior Center Wellness Day, Health & Wellness for Children, Potrero Heights Senior Health Fair, Montebello City Employee Health Fair, Montebello Senior Center Health Fair, Congresswoman Sanchez’s 13th Annual Senior Fair, YMCA Senior Health Fair, Family Health Fair, Montebello City Parade and Festival, and others. Over 1,725 persons were reached at the health fairs.

Diabetes Center: Accredited by the American Association of Diabetes Educators, the Diabetes Center provides education on prevention, management and treatment of diabetes to the community. Through the Sweet Success Program, the center also offers counseling to mothers who have developed gestational diabetes during their pregnancies. Diabetes Counseling is offered in English and Spanish. Additionally, monthly lectures are conducted during the “Diabetes Wellness Hour” which teaches participants how to live a healthy lifestyle after being diagnosed with the disease. In 2017, 129 persons received information, health education and support through these services.

Exercise Classes for Seniors: Beverly Hospital offers specialized fitness classes for seniors led by certified training instructors. All of these classes are offered at no cost to participants. In 2017, 58 sessions of Balance and Agility, Rock and Roll Muscles, Chair Aerobics and Zumba served 961 participants.

KidsFit & TeensFit Program: The 9-week family-focused program helps children, teens and their parents develop good nutrition and exercise habits. It is conducted in partnership with the Montebello-Commerce YMCA and is used as a resource by the Montebello Unified School District, Los Angeles County Department of Public Health and local pediatricians. The program is geared toward two age groups: kids ages 7 to 11; and adolescents ages 12 to 18. A parent or caregiver is required to attend the nutrition sessions and youth are led by a certified YMCA instructor in physical activity at the gym. In 2017, 41 children and 51 parents participated in the program.



KidsFit Program Graduates



Maternal and Infant Health Education: Beverly Hospital offers a wide range of classes which support prenatal and infant care. These include: childbirth preparation, infant care, and Infant CPR. In 2017, 1,334 persons attended these classes.

NAMI Family-to-Family Education: As defined by the National Alliance on Mental Illness, (NAMI) Family-to-Family is a 12-session educational program for family, significant others and friends of people living with mental illness. The program is designed to improve the coping and problem-solving abilities of the people closest to an individual living with a mental health condition. Beverly Hospital hosted two 12-week sessions with 20 participants.

Preventive Health Lectures: Beverly Hospital partners with its team of physicians to provide monthly health lectures each year. In 2017, nine health lectures were conducted which served 217 members of the community. Topics focused on prevention and treatment of chronic diseases. The **Beverly Wellness Physician Lecture Series** was launched in 2017 to expand these lectures to weekend offerings and couple physician lectures with health screenings.



Beverly Wellness Physician Lecture Series. In order from left to right: Dr. Ganguly (Stroke), Dr. Ananian (Why diabetics have foot problems) and Respiratory staff (COPD)

Smoking Cessation: In 2017, Beverly Hospital launched a 7-week Smoking Cessation Program which is designed to help participants lead a smoke-free life. The program offers a logical approach to “break the chain and kick the habit” that includes: effective ways to stop nicotine addiction; emphasis on changing behavior; and strategies to maintain a smoke free environment. The program is led by the Respiratory Department and supported by Marketing and Community Outreach.

Support Groups: The hospital offers support groups for bereavement and family caregivers of patients with long-term illnesses. One support group offers special emphasis on the care of family members with Alzheimer’s/Dementia. Over 637 visits were made to monthly support groups.



Community Based Clinical Services

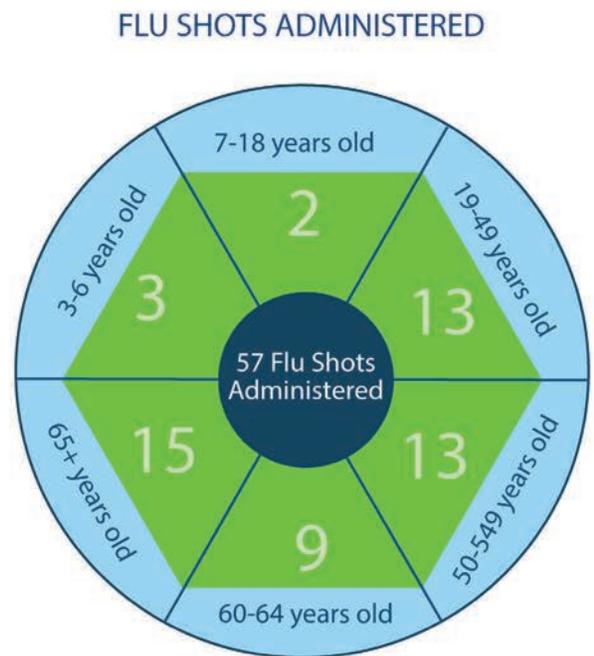
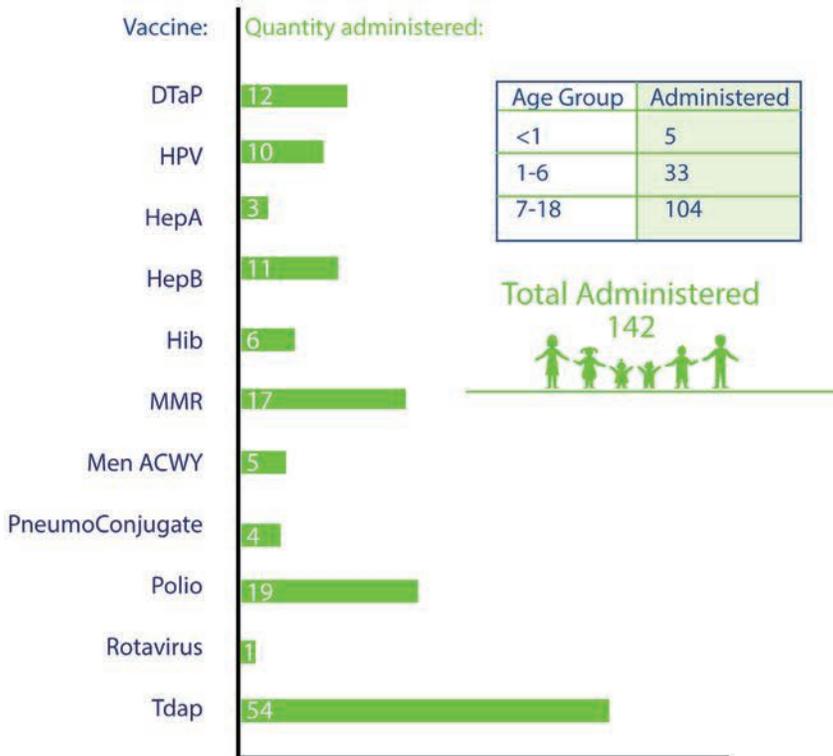
Blood Drives: Beverly hosts quarterly blood drives each year. In partnership with the American Red Cross, in 2017 the hospital collected 184 pints of blood from 220 donors.

Breast and Cervical Cancer Screenings: Beverly Hospital offers breast and cervical cancer screenings at low and no-cost through the *Family PACT* and *Every Woman Counts* programs. In 2017, 175 women received these services at the Women’s Care and Family Care Centers. Other services offered include prenatal care, comprehensive perinatal services, STD screenings, family planning, and primary care. A total of 6,538 pregnant mothers, teenagers and seniors were served through these additional services.

Childhood Immunizations: As a Vaccine For Children (VFC) Provider, Beverly Hospital hosts monthly community vaccine clinics for infants and youth up to age 18. In 2017, as a result of SB 277 Beverly increased efforts to assist school aged children in becoming vaccinated. SB 277 requires that children be immunized in order to enroll into public school. In 2017, 142 children received immunizations through these efforts.

JANUARY-DECEMBER 2017 VACCINES ADMINISTERED

Community Outreach





Preventive Screenings: Beverly Hospital offers blood pressure and glucose screenings along with basic health education at a variety of community sites, including: Montebello Senior Center, Pico Rivera Senior Center, Beverly Towers, Montebello Senior Villas, Potrero Heights Community Center, and St. Alphonsus Church. In 2017 a combined total of 1,891 screenings were offered at these locations.



1,562 blood pressure screenings
329 glucose (blood sugar) screenings

Health Care Support Services

Infant Car Seats: As part of our maternity services, Beverly ensures that new parents have a car seat to transport their newborn infant home. Last year the Hospital provided 672 car seats to families delivering at the Hensel Maternity Center.

Discharge Supplies: To ensure safe discharge and continued safety at home, patients are at times provided with wheelchairs, walkers and other discharge supplies.

Insurance Enrollment: In partnership with South Bay Health and Insurance Services (SBHIS) and the Los Angeles County Department of Public Health, Beverly Hospital provides enrollment assistance to patients for no cost or low-cost health insurance coverage programs. In 2017, the hospital assisted 288 persons with enrollment and information for Medi-Cal.



Patient Transport Van

Patient Transportation: Beverly Hospital offers transportation in an effort to support access to care. Patients from various hospital clinics and partnering AltaMed Clinics are eligible for transportation within a 15 mile radius of the hospital. In 2017, the hospital transportation van carried 4,487 passengers and 2,792 taxi vouchers were distributed.

Resource Center: In 2017, the Beverly Resource Center was established to create a single space where patients and community members can have access to various health resources. Services include Medi-Cal and Medicare enrollment, immunizations for children and referrals to other community partners.



Education for Health Professionals

Education programs for physicians, nurses, nursing students, and other health professionals offered by the hospital throughout the fiscal year.

Nursing Education: The hospital serves as a site for nursing student training. In 2017, hospital staff served as preceptors for 419 nursing students and completed a combined 40,568 hours. RN students attend LA City College, LA Trade Tech College, Rio Hondo, or West Coast University. LVN students from CES College and a Nurse Practitioner student from University of Phoenix also received training.



Operating Room Class from Rio Hondo

Clinical Education: The hospital also provided preceptors for students in various health care disciplines:

- 5 Surgical/Scrub Technician students from Premier Career College completed clinical rotation
- 6 Respiratory Technician students from East Los Angeles College, Mt. San Antonio College and Victor Valley Community College received precepted training
- 42 Emergency Medical Technician (EMT) students from East Los Angeles College obtained precepted training

Administrative (Non-Clinical) Education: Beverly Hospital also provides opportunities for non-clinical administrative interns in various area, including Business Development, Marketing, and Information Technology. The program not only exposed the interns with in depth learning experience to help their own personal growth but also cultivated talents in the healthcare field in fulfilling the future needs of the community. The hospital precepted a total of three interns in the past year.



Subsidized Health Services: *Activities carried out to improve community health made available to the public which address a community need.*

24-hour Emergency Care Center (ECC): Beverly's ECC is staffed with Board Certified physicians who are equipped to provide emergent care to all age groups regardless the ability to pay for necessary treatment. The Emergency Care Center received 38,233 visits in 2017.

Hospital-based Clinics: Beverly Hospital's Clinics are staffed with Board Certified Obstetrics and Family Medicine physicians. The Women's Care Center and Family Care Center provide medical services to low income and uninsured patients. Publicly sponsored programs are offered to teenagers, pregnant mothers, adults and seniors. Primary care services included family planning, chronic disease management, prenatal care, adult immunizations and general medical treatment. Both clinics combined received 6,538 patient visits during 2017.

Mental Health Services: In partnership with BHC Alhambra Hospital, Beverly Hospital covers care for patients requiring additional mental health services. In 2017, Beverly covered costs of necessary services for 206 patients not covered by Medicare or Medi-Cal.

Primary Stroke Center Designation: In December 2017, the hospital achieved Primary Stroke Center designation. With this designation, ambulances will no longer have to divert potential stroke cases to other facilities which improves the timely access to care for patients in the community.



Beverly Hospital Achieved Stroke Designation in December 2017

Tele-Psychiatric Services: In June 2017, the hospital established a Tele-Psychiatry Program for the Emergency Care Center and inpatient units requiring a psychiatric consult. On average, this service is utilized for 10 patients per month. The service improves timely access to care and decreases length of stay for many patients.



Community Building Activities: *Activities that improve the community's health and safety by addressing the root causes of health problems, such as homelessness, poverty, and environmental concerns. Support includes offering the expertise and resources of the hospital.*

Economic Development

In 2017, the hospital provided support to the Chambers of Commerce in Whittier, Montebello, Pico Rivera, Santa Fe Springs, City of Commerce and Rosemead. As part of the hospital's work with each chamber, hospital staff actively participate in events such as the annual Montebello Business Expo, the installation dinners for Montebello and Pico Rivera and attend local business ribbon cutting ceremonies. In October, Beverly Hospital hosted an annual Tri-Chamber breakfast where the chambers from Montebello, Santa Fe Springs and Commerce join to update local businesses on the various endeavors the hospital is undertaking.

LA Partnership

Beverly Hospital is a member of the Los Angeles County Community Assessment Action Partnership. The LA Partnership evolved from the Community Health Needs Assessment (CHNA) work group and meets quarterly to share implementation and collaboration goals for improved county-wide public health outcomes. The group seeks to increase awareness and collaboration among hospitals to improve population health. As part of the partnership, during 2017 attended quarterly meetings and joined the Diabetes Work group.



Emergency Care Center concrete breaking ceremony with City officials.

Workforce Development

The hospital participated in a number of college and high school-hosted health care Career Days to provide information on health care careers, including El Rancho High School, Vail High School, Standbridge College, West Coast University. These events reached thousands of students. Beverly Hospital served as a training site for 40 students in the Montebello Unified School District Regional Occupational Program. It also provided training opportunities for 66 students interested in a career in health care through the Applied Technology Center Montebello High School Pathways program.

Cash and In-Kind Contributions

Funds and in-kind services donated to community groups and not for profit organizations. Beverly Hospital collaborates with and supports like-minded community organizations which further the hospital's community health efforts. Such organizations include local colleges, school districts and public safety agencies.



Financial Summary of Community Benefit FY2017

Beverly Hospital community benefit funding for FY2017 (January 2017 – December 2017) is summarized in the table below.

Community Benefit Categories	Net Benefit
Charity Care/Financial Assistance ¹	\$293,349
Unpaid Costs Of Medi-Cal ²	\$0
Community Health Education	\$69,141
Health Care Support Services	\$231,000
Health Professions Education	\$602,745
Subsidized Services ³	\$3,976,773
Community Building Activities	\$24,657
Other Benefits ⁴	\$365,020
Total Quantifiable Community Benefit	\$5,562,685

¹ Charity Care includes financial assistance to eligible patients for care at reduced or no cost based upon the individual patient's financial situation.

² Unpaid costs of public programs include the difference between costs to provide a service and the rate at which costs are determined and are based on the overall cost to charge ratio. Includes Provider Fee and Disproportionate Share.

³ Includes clinical programs that address an identified community need and where negative margins remain after removing financial assistance, bad debt and Medi-Cal shortfalls.

⁴ Includes non-billed activities for vulnerable populations and the broader community such as community education, screenings, and health support services. Also included are staffing, cash and in-kind donations, and community benefit operations expense.



Community Benefit Plan for FY2018

As a result of the 2016 Community Health Needs Assessment process, priority health needs were identified that the hospital will focus on through its Implementation Strategy. The Implementation Strategy spans the period 2017-2019. Beverly Hospital has undertaken the following strategies to address these health needs:



- 1. Access to Health Care
- 2. Chronic Diseases
- 3. Mental Health
- 4. Overweight and Obesity
- 5. Preventive Practices

Access to Care

Provide financial assistance through both free and discounted care for health care services, consistent with the hospital's financial assistance policy.

- Beverly Hospital provides transportation support to increase access to health care services.
- To address health care access issues, Beverly Hospital offers information and enrollment assistance in the Covered California health care exchange and other low-cost insurance programs. The hospital provides information about Medicare benefits updates.
- It is currently pursuing Federally Qualified Health Care status for hospital-based clinics to provide primary care services to underserved populations
- It is currently renovating its Emergency Department to double the number of ED beds available.
- It has partnered with health care providers to open an Urgent Care facility in Montebello.

Chronic Diseases

Beverly Hospital addresses chronic disease by taking the following actions:

- Through the Diabetes Center, provides free diabetes education, hosts diabetes awareness events, including blood glucose screening and nutrition classes.
- Offers CPR classes.
- Hosts and participates in health and wellness fairs for seniors, including screenings.
- Seeks to increase cardiac awareness through health education and screening tests to identify cardiac disease.
- Hosts support groups to assist those with chronic diseases and their families.
- Provides public health education in the media and community health awareness events to encourage healthy behaviors and prevent chronic diseases.
- Achieved stroke center designation in 2017



Mental Health

Beverly Hospital addresses mental health by taking the following actions:

- Offers community health education, community lectures, presentations and workshops.
- Supports multi-sector collaborative efforts that support access to mental health services.
- Increases community awareness of prevention efforts and availability of resources to address mental and behavioral health concerns.
- Pursues Federally Qualified Health Care status for hospital-based clinics to provide mental health care services to underserved populations.

Overweight and Obesity

Beverly Hospital addresses overweight and obesity by taking the following actions:

- Offers community health education, community lectures, presentations and workshops.
- Hosts health and wellness fairs that include screenings for BMI, blood pressure, and blood glucose.
- Supports the KidsFit & TeensFit program, a 9-week session to help overweight children and their families develop healthy eating and physical activity habits.
- Provides nutrition classes for the community.
- Supports increased breastfeeding education through the Baby-Friendly Hospital Initiative.

Preventive Practices

Beverly Hospital addresses preventive practices by taking the following actions:

- Provides free health screenings.
- Provides education and resources focused on healthy living and disease prevention to be offered in English and Spanish.
- Provides education to teens on abstinence, birth control, sexually transmitted diseases and pregnancy prevention
- Offers free childhood immunizations and adult flu shots.
- Provides TB testing.
- Through hospital-based clinics, offers breast and cervical cancer screenings at low and no-cost for women through the Family PACT and Every Woman Counts programs.
- Is pursuing Federally Qualified Health Care status for hospital-based clinics to provide primary care services to underserved populations.



Cindy Sanchez RN, BSN, Community Outreach Nurse and
Alice Baldwin, Community Outreach Coordinator



Community Partnerships

Beverly Hospital engages with community organizations to address the identified community health needs. We are pleased to work with our current partners as we explore opportunities to work with new partners.

- AltaMed Health Services
- American Association of Retired Persons (AARP)
- American Heart Association
- American Red Cross
- American Stroke Association
- Applied Technology Center
- Bell Gardens Chamber of Commerce
- Beverly Towers Apartments
- BHC Alhambra Hospital
- City of Montebello
- Commerce Industrial Council Chamber of Commerce
- East Los Angeles College
- El Rancho Unified School District
- LA County Department of Public Health, SPA 3 and SPA 7 collaboratives
- Los Angeles City College
- Los Angeles County Community Assessment Action Partnership
- Los Angeles County Department of Public Health
- Los Angeles Trade Tech College
- Montebello Chamber of Commerce
- Montebello Firefighters Association
- Montebello Police Department & EMS Agency
- Montebello School District Head Start Program
- Montebello Senior Center
- Montebello Senior Villas
- Montebello Unified School District
- Montebello-Commerce YMCA
- Mount San Antonio College
- National Alliance on Mental Illness (NAMI)
- Pico Rivera Chamber of Commerce
- Pico Rivera Senior Center
- Potrero Heights Community Center
- Premier Career College
- Rio Hondo College
- Rosemead Chamber of Commerce
- Santa Fe Springs Chamber of Commerce
- South Bay Health and Insurance Services (SBHIS)
- Saint Alphonsus Church
- Standbridge College
- The Special Supplemental Nutrition Program for Women, Infants and Children (WIC)
- The Whole Child
- University of Phoenix
- Victor Valley Community College
- VITAS Healthcare
- West Coast College
- West Coast University
- Whittier Area Chamber of Commerce



Evaluation of Impact

Beverly Hospital will monitor and evaluate the programs and activities outlined above. The hospital has a reporting process that includes the collection and documentation of tracking measures, such as the number of people reached/served, and efforts to address health needs. An evaluation of the impact of the hospital's actions to address these significant health needs will be reported in the next scheduled Community Health Needs Assessment.



Beverly Babies Reunion



Contact Information

Mae-Fay Koenig
Vice President, Planning and Development
mkoenig@beverly.org | 323.837.5112

Veronica Ramirez
Director, Marketing and Community Outreach
vramirez@beverly.org | 323.725.4352



309 West Beverly Boulevard
Montebello, California 90640
www.beverly.org | 323.726.1222



Credits

Alice Cheng, FACHE, President and Chief Executive Officer
Mae-Fay Koenig, Vice President, Planning and Development
William Hung, MD, Community Outreach Medical Director
Veronica Ramirez, Director, Marketing and Community Outreach
Alice Baldwin, Community Outreach Coordinator
Derek Han, Provider Network Development Coordinator
William Martinez, Marketing Coordinator
Cindy Sanchez, RN, BSN, Community Outreach Nurse